

Job Title: Older Adult Protective Services Investigator

An Older Adult Protective Services Investigator at LifeSpan plays a crucial role in safeguarding older adults from abuse, neglect, exploitation, and abandonment. Here's a brief overview of the job description:

Key Responsibilities:

- **Investigations:** Receive and investigate reports of elder abuse, neglect, exploitation, and abandonment.
- **Assessment:** Evaluate the medical, social, and psychological needs of older adults to determine if abuse or neglect is substantiated.
- **Case Management:** Develop and implement care plans for older adults, collaborating with family members, friends, and service providers.
- **Emergency Interventions:** Assist in emergency interventions such as mental health commitments or protection from abuse orders.
- **Documentation:** Document all case activities in accordance with county and state regulations and agency policies.
- **Coordination:** Work closely with public service providers, mental health professionals, law enforcement, and other community organizations to coordinate care.

Qualifications:

- **Education:** Bachelor's degree in social work, Social Sciences, Behavioral Sciences, Human Services, or a related field.
- **Experience:** One year of experience in aging services, care/case management, or assessment.
- **Skills:** Familiarity with protective services, crisis intervention, investigative techniques, mental health intervention, or case management with the elderly.
- **Additional Requirements:** Satisfactory criminal history clearance, valid driver's license, clean driving record, and access to a fully insured vehicle.

**Work Environment: Hybrid after completion of probationary period
(combination of in-office (Homestead) and remote work)**

Salary Range: 45,000-49,100

Status: Full Time-Non-exempt

Benefits: Generous time off/paid holidays, Medical/Dental/Vision, 401(k) with agency match, Life Insurance, Long Term disability, HSA/FSA.